

Saline Area Schools will be administering the NWEA exam to meet the Governor's Roadmap Testing Requirements for the 2020-2021 school year. This document is to help both in-person and virtual connected learners prepare for the upcoming tests. **This document provides the steps for testing on district or student owned devices and troubleshooting tips.**

Please complete the following steps to ensure a successful test:

STEP 1: Wednesday October 14 or Thursday October 15:

- 1. NWEA has created a final quick readiness check. Please complete this on your student's computer by clicking <u>here.</u>
- 2. If your device fails the readiness check please contact your teacher.

STEP 2: Device Preparation:

Ensure your device is ready to go

- 1. Power down your device the night before the test
- 2. Be sure to plug in and charge your device all night

STEP 3: Day of Test:

If you are a Virtual Connected Learner,

- 1. Log into your teacher's Zoom classroom meeting for attendance and receive login instructions
- 2. Each teacher will provide and manage a classroom session name and password.
- 3. Then follow the instructions below:



Student Owned Device Steps

- 1. Time to take the test?
 - a. Go to this website: test.mapnwea.org
- 2. You are successful when you see this screen:



3. Follow the directions on the screen to enter session name and password that your teacher gave you

District Owned Device Steps

- 1. Time to take the test?
 - a. Leave Zoom session
 - b. Log out of the device
 - c. Do NOT login into Chromebook
 - d. Click on the "Apps" button located in the lower left-hand corner of the screen
 - e. Click on the NWEA Secure Testing App
 - f. You are be successful when you see this screen:





2. Follow directions on the screen to enter the session name and password that your teacher gave you.

STEP 4: TROUBLESHOOTING

Engage Teacher

If at any time you have questions or issues, please head back to the Zoom meeting that was given to you at the start of the test.

If you are on a district Chromebook, please use a second device to interact with your teacher on your classroom Zoom link. If you do not have a second device please close out of the testing app and launch Zoom to connect with your teacher.

Computer Troubleshooting

Oops! Where's my test window?

• During your test if you get this screen - click the bottom Student Login button for the test to come back





Screen Size Issue Error

Are you having a difficult time logging into NWEA because your screen magnified was changed?

• The solution is to hit CTRL+SHIFT+0 and then log off and back on and you should be good to go!

If you weren't successful try:

- 1. Have them login into their Chromebook
- 2. Go to Settings, Display Settings
- 3. Change display size is 100 (see image below)

Internal Display		
Display Size Make items on your screen smaller or larger Looks like 1366 x 768 (Native)	100%	 H
Orientation	Standard	
Night Light		
Edor temperature		
Child	Never	

For Disabling Pop-Up Blocking on Student Owned Device follow these steps:



• After logging into a test session, the test pop-up window does not open and the following message appears: "Oops! Where's my test window?"



• This message appears when a pop-up blocker prevents the test window from opening

Chrome (Mac, Windows, or Chromebook) Solution:

• Click the menu icon (three vertical dots) to the right of the address bar.



- Select **Settings**.
- In the left navigation section, select **Privacy and security**.
- Select Site settings.
- Select **Pop-ups and redirects**.
- To allow all pop-ups, toggle the **Blocked** option.
- To allow pop-ups from NWEA only:
 - Click the **Add** button next to **Allow**.
 - Type [*.]mapnwea.org in the Add a site field.

Add a site	Include the [*.]
[*.]mapnwea.org	

• Click **Add** to save your changes.



Firefox (Mac or Windows):

• Click the menu icon (three parallel lines) to the right of the address bar and select **Options**.



- In the left navigation section, select **Privacy & Security**.
- Scroll down to the **Permissions** section.
- To allow all pop-ups, de-select the **Block pop-up windows** checkbox.
- To allow pop-ups from NWEA only:
 - Click the **Exceptions** button.
 - Type https://test.mapnwea.org in the Address of website field.
 - Click Allow, then Save Changes.

Safari 12 and 13 (Mac)

- Navigate to https://test.mapnwea.org.
- When you see the **Oops! Where's my test window?** page, open the **Safari menu** and select **Settings for This Website**.
- Set the **Pop-up Windows** option to **Allow**.



• Reload the page. The test session log in screen should appear in a pop-up window.



Safari 11 (Mac)

- From the **Safari menu**, click **Preferences**.
- Select the **Security** tab.
- Clear the **Block pop-up windows** check box.
- **Note**: After you disable pop-up blocking, Safari will prompt you to allow or block each pop-up window as they occur.

Edge (Windows)

• Open the menu icon (three horizontal dots) to the right of the address bar and select **Settings**.



- Select Site permissions.
- Select **Pop-ups and redirects**.
- Click the **Add** button to the right of **Allow**.
- Type **[*.]mapnwea.org** in the **Add a site** field.

Add a sile	Include the	Include the [*.]	
[*.]mapnwea.org			

• Click **Add** to save your changes.



If pop-up blocking is already disabled

If pop-ups from NWEA are already allowed, but the test session login window is still missing, check the following:

- Check other open tabs or windows The test window typically opens in a pop-up window. Your browser settings may have caused it to open in a background tab or a background window.
- Refresh the page. If the student accidentally closed the test window pop-up, refreshing the page should cause the test window to appear.
- Chromebooks: Press the keyboard shortcut Ctrl+Shift+0 then refresh the page again.
- Try navigating to this URL: https://test.mapnwea.org:443
- Make sure you're using a supported web browser.
- Check network connectivity. If you are able to open the test session but the page does not load, make sure that you are connected to the network. Have the proctor use a different web browser and try accessing a web page, such as http://NWEA.org. If you are unable to browse to another website, contact your organization's network administrator for further troubleshooting.